

Het onderstaande is een niet-officiële, niet-bindende vertaling van een deel van het aanbestedingsdocument.

**Automated tender (online) No. 65/22 for the planning, procurement, construction, operation and maintenance of the congestion tax project.**

The winning bidder will be responsible for the planning, procurement, construction, operation and maintenance of identification means and technological systems, including:

1. The purchase of all the equipment required for vehicle identification, including ALPR cameras and VDS systems and their installation at the toll gates.
2. Purchase and installation of all equipment required to ensure the ongoing activity of the billing system, including electrical equipment, communication, etc.
3. Planning, construction, procurement, development and delivery of all the systems required for calculating the tax amounts and collecting them, including:
  - A. The billing system, including among other things the billing system;
  - B. The collection system;
  - C. The technological array, on all the infrastructures and systems included in it;
  - D. The control centers and data centers;
  - E. A service system for debtors and the general public;
  - F. The operation and maintenance services management system;
  - G. Service level compliance control systems.
4. Operation and maintenance of a technical system for the maintenance of the gates and all the technological systems.
5. Activation of a manual photo decoding system, to improve the percentage of license plate recognition.
6. Operation and maintenance of a collection system from vehicle owners traveling in the billing area.
7. Management of the information request process, and the process of submitting a request for clarification/ debt appeal.
8. Assisting and accompanying the client, the tax authority and any entity on behalf of the state, in appeals procedures, including conducting an inquiry and preparing an information file; Assistance and accompaniment that is requested in any legal procedure in connection with the project subject to the tender.
9. Developing and performing additional upgrades to the technological systems.
10. Providing reports on project activity.

11. Planning, establishment, management, maintenance and operation of a customer service center (service center) for debtors and the general public.

12. Planning, setting up, managing, maintaining and operating a communication system.

And all in accordance and subject to what is detailed in the tender documents.