



New Electronic Toll Collection System in Poland

e-TOLL is an advanced, user-friendly Global Navigation Satellite System (GNSS) based, wireless data transfer solution. It will offer payments of electronic toll for HGVs (DMC >3.5 tonnes and buses) driving on toll sections of motorways, expressways and national roads in Poland.

Accordingly, e-TOLL will be launched in June 2021. We will offer a transition period in which both e-TOLL and viaTOLL will be enabled for toll collection.



e-TOLL offers the following user advantages:

- real-time toll history viewing and account management
- integrated online service, without any visits at Customer Service Points
- all data, documents and services at a single spot

Who are the intended users of e-TOLL?

Drivers of:

- a vehicle or a combination of vehicles with a maximum permissible weight exceeding 3.5 tonnes
- a bus of any maximum permissible weight, with +9 seats are required to pay e-tolls for driving on toll roads

How to use e-TOLL - step by step

1. Registration

To use the toll road network covered by the e-TOLL system, you will not need to sign any agreement.

Just register and set up your Online Customer Account (OCA).

You can do this:

- online, at etoll.gov.pl; or
- personally, at the Customer Service Points; or
- via selected fleet card operators offering e-TOLL services

2. Uploading data to the system

You can choose from the following methods to enable e-TOLL charging:

e-TOLL PL Mobile app

- downloadable for free from Google Play or AppStore
You can use the application to make a prepayment to your account, track your account balance and fulfill the obligations of carriers of sensitive goods in SENT-GEO.

OBU – On-Board Unit

- You can buy it at a Customer Service Point or in one of the OBU operators' distribution network

External Location System (ELS)

- make sure the ELS system installed in your vehicle will be compatible with e-TOLL
- to track your account balance, you will have to pair your ELS device with the mobile app, or use your Online Customer Account (OCA)

3. Payments

You can choose either of the following electronic payment methods for driving on toll road sections:

- **Prepaid Account** – you will make a prepayment to your account during registration, so that the account will be debited on an ongoing basis for driving on toll roads
- **Postpaid Account with Collateral** – during the registration process, you will have the option to set up a collateral on your account, i.e. a deposit (cash payment), a bank/insurance guarantee, or a third party surety. Until the validity of a properly submitted collateral is approved you will be able to continue using e-TOLL in prepaid mode

You can register multiple vehicles for every single account.

IMPORTANT: With the expiry of viaTOLL, your prior collaterals set up for your postpaid accounts will no longer be valid. If you used a bank/insurance guarantee, you will have to submit that document on a new form in e-TOLL

You can also use the European Electronic Toll Service (EETS).

Online Customer Account (OCA)

On sign-up to your account in e-TOLL, you will be able to access all your data, documents and services on your dedicated user site

With your Online Customer Account in e-TOLL:

- You can complete your registration process in e-TOLL without signing an agreement
- You have such user management options as assigning access permissions to representatives and employees with various profiles, such as administrator, accountant, driver
- You can handle payments and prepayments to your account, including:
 - on-line payments, quick transfers, BLIK payments
 - bank card/fleet card payments
 - calculation of travel costs and minimum security amounts
 - defining regular automatic prepayments to your account, with customized settings
 - managing notifications
- You can manage your vehicles and assign them to a specified billing account
- You can manage the registered geolocation devices on-line, also by transferring them between vehicles without having to visit a Customer Service Point
- You can contact the e-TOLL system operator or file complaints on dedicated forms

Look for more information on www.etoll.gov.pl

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